

# CARE GUIDE

## 1. ENSURE THAT YOUR CABINETRY IS STORED/INSTALLED IN A CLIMATE-CONTROLLED ENVIRONMENT

- Wood Products will expand or contract over time as moisture and climate conditions change. Effects of moisture (addition to/loss of) may include panel expansion, panel contraction, joint expansion or opening (especially on miter doors which require low, stable moisture conditions for joints to remain tight), stile bowing and stile/rail expansion.

To minimize these effects, cabinets must be kept in a climate-controlled environment with minimal temperature and humidity fluctuations. We recommend the following temperature and humidity levels:

- Winter: Temperature of 21 degrees C and Relative Humidity of 35% to 45%
- Summer: Temperature of 21 to 24 degrees C and Relative Humidity of 55% to 65%

Climate control must be maintained at all times.

NEFF warrants product against the effects of heat and moisture within specific parameters as defined in our Care Guide provided that products are treated correctly (correct humidity, proper handling, storage and installation).

## 2. KEEP CABINETS DRY AND AWAY FROM HARSH CHEMICALS

- Do not expose cabinets to harsh chemicals, cleaning solvents, abrasive cleaners, furniture polish or wax. A damp cloth/sponge is usually sufficient to clean the product.
- Do not expose cabinets to extreme moisture. Be sure to remove water from any surface immediately after cleaning. Items that are cut or trimmed on-site during installation or items with unfinished edges should be sealed to prevent the penetration of moisture.
- NEFF cabinets require very little care to retain their original luster and beauty. A soft cloth and warm water will address most clean-ups. If detergent is required for finger marks/greasy spots, we recommend a mild dish detergent and warm water. Vigorous rubbing on silk laminate surfaces may result in a cause an unwanted shine to appear.

By following the few easy steps below, your NEFF cabinetry will bring you many years of maintenance-free pleasure.

### LAMINATES (WOODGRAIN, SOLID COLOR)

- Use a soft, damp cloth/sponge.
- No abrasive cleaners are to be used.
- Glass cleaner (with no ammonia) or mild dish detergents on a soft damp cloth/sponge are good choices. (Always spot clean an area to test before cleaning)

\* Do not rub the silk surface vigorously as an unwanted shine may appear on non-textured surfaces.

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## LAMINATES (SHEEN & GLOSS)

- Use a soft damp cloth/sponge.
- No abrasive cleaners are to be used.
- Glass cleaner (with no ammonia) or mild dish detergents on a damp cloth / sponge are good choices.

## PAINTED FINISHES (SILK, GLOSS)

- Use a soft damp cloth/sponge.
- No abrasive cleaners are to be used.
- A mild dish detergent is suggested.
- Do not clean with any ammonia-based cleaner.

## WOOD VENEER & EXOTIC FINISHES (OPEN GRAIN, SILK, GLOSS)

- Use a soft damp cloth/sponge.
- No abrasive cleaners are to be used.

\* No furniture polish or wax products are to be used as they will change the sheen of the product

- Warm water and a mild dish detergent are to be used.
- Do not clean with any ammonia-based cleaner.

## STAINLESS STEEL

- Any stainless-steel cleaner may be used. (Please note that stainless steel will scratch under normal use).
- Do not clean with any ammonia-based cleaner.